



Kenya Industrial Property Institute.

National Cohesion, Values and Principles of Governance

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Definition of terms

Values

Important and lasting beliefs or ideals shared by the members of a culture about what is good or bad and desirable or undesirable.

National Values

National values are beliefs of a nation guiding the attitudes, actions and behavior of its citizens.

Principles of Governance

These are normative standards that oblige the state to perform its functions in a manner that promotes the general well-being of the people.

National Cohesion

Entails constructing an integrated citizenry with a sense of belonging amongst members of different groups and regions through the regulation and reconciliation of differences as well as competing interests and demands.

KIPI'S CORE VALUES

Core values

Confidentiality
Customer focus
Innovation
Integrity
Professionalism
Team work

1. Patriotism - Refers to love, selfless service, sacrifice for and protection of one's nation. KIPI shall promote patriotism by protecting its Industrial Property Rights, embrace the use of local and sensitize stakeholders on national cohesion and citizens resources values.

2. National Unity - Refers to the deliberate decision to work with others in pursuit of common of common goals. KIPI shall work with stakeholders to provide Industrial Property information across the country and implement programs that promote cohesion.

3. Sharing and Devolution of power

- Refers to a governance system in which power, political, economic and social resources are distributed between and among the national and county level governments and inter-county. KIPI shall collaborate with the county governments and other institutions to provide Industrial Property services to all Kenyans, maintain platforms for mutual consultation and coordination.

4. The Rule of law - Refers to the supremacy of the law and equality of all persons before the law. KIPI shall fairly and strictly enforce the existing administrative procedures, policy and legal frameworks to promote the rule of law.

5. Democracy and Participation of the people

- Democracy is a culture in which all citizens exercise direct and/or indirect participation in the running of the affairs of their country. Participation refers to involvement of all people in decision making to ensure ownership. KIPI shall conduct stakeholder consultative forums to formulate and review administrative procedures, policy and legal frameworks as well as to enhance staff participation in planning, delivery and evaluation of work performance.

6. Human dignity - Refers to honor and respect bestowed on an individual or group, and the upholding of their individual rights. KIPi shall establish effective customer service desk for clients, promote humane handling of all persons and provide a conducive working environment for staff and other stakeholders.

7. Equity - Refers to the quality of being fair and impartial and that the outcome for also treating people in a way each person is the same. KIPi shall ensure fair administrative action, promote allocate fairly fairness in service delivery and opportunities to Kenyans.

8. Social justice - Refers to provision and enjoyment of human rights and fair access to wealth, opportunities, and privileges within and society. KIPi shall implement procedures that will enhance fairness in service delivery by bringing services closer to the people and implementing corporate social responsibility programmes to address the needs of the communities.

9. Inclusiveness - Refers to affording all people an opportunity to participate in activities, including decision making that affect their life. KIPi shall accord stakeholders an opportunity to participate in decision making processes by establishing procedures that take into account the diversity of the Kenyan people.

10. Equality - Refers to treatment of everyone with equal measures irrespective of their status such as gender, religion, social class, tribe or race. KIPi shall provide services fairly and afford equal opportunities to all

stakeholders.

11. Human rights - Refers to God given inherent inalienable liberties and entitlements to be enjoyed by all people. Are the basic rights and freedoms that belong to every person. They are based on important principles like dignity, fairness, respect and equality. They are protected by the law. KIPi shall develop policies and procedures that promote the wellbeing of stakeholders, sensitize them on their basic rights and provide a conducive environment with the necessary basic facilities.

12. Non discrimination - Fair and unprejudiced treatment of different categories of people notwithstanding their diversity such as gender, ethnic, class, religious, race, geographical, disability or even generational differences. KIPi shall sharing of ensure unity in diversity and fairness in the available opportunities in the in the work place.

13. Protection of the marginalized - Refers to safeguarding the livelihood of those who were or are disadvantaged through exclusion. KIPi shall design service procedures that take care of stakeholders with special needs, implement policies on affirmative action and laws that protect marginalized persons.

14. Good governance - Refers to having systems and structures through which the exercise of power and authority can be controlled or held to account. KIPi shall regularly review mechanisms or programmes for service delivery, create public awareness

of newly developed systems, build staff competences in specialized fields and conduct outreach forums on industrial property rights.

15. Integrity - Refers to consistently doing what is right, no matter the circumstances and consistency between beliefs, words and actions. KIPi shall enforce the relevant laws and enhance stakeholders awareness on the applicable legal provisions.

16. Transparency and accountability - Refers to the requirement to share information and act in an open manner while being responsible for one's actions, conduct and management of resources. KIPi shall maintain an interactive and updated website, publish newsletters and magazines, disseminate annual reports, automate processes and procedures and maintain a functional monitoring and evaluation system.

17. Sustainable development - Refers to the pattern of resource use the that meets the needs of the present without compromising the ability of future generations to meet their own needs. KIPi shall embrace modern technological advancement and innovations in service delivery, promote efficient, effective and economic use of resources. In addition, KIPi shall implement proper succession plans, capacity building and mentorship programs.

